

## **Refund & Cancellation Policy**

- The Refund and Cancellation Policy is applicable to all online payments made through <https://rrvphotography.letzpay.com> for booking services.
- Customers or Company can cancel the service, with a 48 hours pre-intimation before availing the service, by dropping an e-mail at [raihanrrv@gmail.com](mailto:raihanrrv@gmail.com) and claim the refund as per terms agreed with RRV Photography .
- No cancellation/refund inquiries will be entertained once the services are successfully delivered.
- At the time of cancellation, amount will be refunded via same method of payment and will be subject to the payment terms of the payment method used for the payments. Amount will be refunded within 7-10 working days.